



LLECHWEN HALL
HOTEL & RESTAURANT

Last Updated: Friday, 27th March 2020

Subject:

Temporary Hotel Closure of Llechwen Hall - Coronavirus (Covid-19)

To our Llechwen Hall Friends & Family,

In these testing times, your health and safety are our top priority and at the heart of every action we take. So with that in mind it's with a very heavy heart that following the latest Government announcements, we have been forced to make the decision to close our hotel for the time being.

If you are due to visit us in the near future and have not yet heard from us, don't worry, we will be in touch with you over the coming days.

You can still get in touch with us by emailing enquiries@llechwenhall.co.uk. You can also call us on 01443 742 050. Lines are open Monday to Friday, 10am to 3pm.

As you can imagine, we are receiving a larger than usual number of emails and phone calls and our team are working hard to respond to your enquiries as soon as they can. Thank you for your patience.

Weddings & Events

For our clients who have booked a wedding or event with us, we completely understand the concerns you may have. We want to stress that we will endeavour to do everything possible to ensure your event will go ahead, even if rearrangements need to be made for an alternative date. For events which require postponement, we also guarantee any deposits already paid will not be lost and that penalties will not be incurred for the transfer of event dates.

IMPORTANT: If you feel you need to get in touch with us we kindly ask that you only do this if your Wedding or event is in April, May, or June 2020, or has been affected by any Church or State decisions. You can contact us by emailing events@llechwenhall.co.uk. If your Wedding or event with us is later than this period, please be patient and refrain from getting in touch until we have further information in the coming weeks and months.

Thank You

We'll be doing our best to closely monitor official guidance, and continue to take necessary measures to protect our guests and our staff. As the situation progresses we aim to provide updates where we can. We recommend regularly checking our status on our website.

Whilst the environment around us is uncertain, we take comfort in knowing that this situation *will* pass and once it does, we'll be right here, ready to welcome you back to the hotel. And in the meantime, if you feel like booking an experience to look forward to, we'd love for you to take a look at our [Gift Voucher shop here](#), where we've just extended every voucher to last for up to 18 months!

Thank you for your understanding and being part of the Llechwen Hall family.

Llechwen Hall

From your team at Llechwen Hall