## GIFT VOUCHER TERMS & CONDITIONS

- 1. Llechwen Hall Hotel & Restaurant Gift Vouchers are redeemable against products or services provided by Llechwen Hall Hotel & Restaurant only to the value/product stated on the voucher. Llechwen Hall Hotel & Restaurant reserves the right to select which products it offers at its own discretion.
- 2. Multiple Gift Vouchers may be redeemed in the same transaction up to the value of the goods or services being purchased
- 3. Gift vouchers are non-transferable, cannot be exchanged for cash and must be submitted upon redemption.
- 4. For purchases in the Hotel, where the Vouchers offered have a greater value than the goods or services being purchased, change above £5.00 will be returned as a Llechwen Hall Hotel & Restaurant gift voucher.
- 5. Gift Vouchers will expire on the date marked on the Gift Voucher. Gift Vouchers presented after their expiry date will be treated as void and are non-exchangeable and non-refundable.
- 6. Please treat Gift Vouchers as cash in terms of security. Gift vouchers cannot be replaced if lost, stolen or damaged.
- 7. Gift Vouchers cannot be returned or refunded, except in accordance with your legal rights.
- 8. Llechwen Hall Hotel & Restaurant reserves the right to refuse to accept a Gift Voucher which it deems to have been tampered with, duplicated, damaged or which otherwise is suspected to be affected from fraud.
- 9. Llechwen Hall Hotel & Restaurant reserves the right to change any of these terms and conditions from time to time without notice and to take appropriate action including cancellation of the voucher if, at its discretion, it deems such action necessary.